

Brent Knudslie – Value Proposition

Fast Path Enterprises Inc.

Contents

- Profile
- Experience
- Leadership
- Project Management
- Technical Expertise
- Certifications

Profile

- *I am a highly motivated IT professional with expert technical skills and a proven track record of delivering projects in pressured and challenging environments across different geographic regions and cultures.*
- *I am an inspiring team leader with excellent organizational, strategic, and problem solving skills.*
- *I am an organized individual whose approach is focused on customer satisfaction.*
- *I am recognized for excellent communication skills and the ability to focus on issues and deal with situations in a calm and decisive manner.*
- *I welcome a challenge and always gets the job done.*

Experience

- I have over 32 years of experience in the Information Systems industry including over 21 years of experience with the HP and Peregrine Service Management product suite
- I have been contracted to Fortune 500 companies in the Financial, Energy, Retail, IT, Government, and Health Care sectors
- I have experience as a group leader, team lead, project manager, systems programmer, systems administrator, developer, and technical consultant

Leadership

- I have experience leading groups and teams
- I inspire and motivate others based on my beliefs, values, ethics, character, knowledge, and skills
- I am consistently stepping up and taking charge during projects
- I am well respected by my colleagues
- I do not shy away from taking responsibility
- I am always working to improve my leadership skills

Project Management

- I am PMP certified and have project management experience with both small and large projects
- I provide concise and meaningful status report information that has received many compliments
- Managers consistently rely on me to manage budget, timelines, and project issues

Technical Expertise

- I have over 21 years of experience with HP and Peregrine Service Management products
- I have extensive knowledge of the entire SM9 product suites including integrations, SACM, SRC and Service Anywhere
- I have specialized experience with self service products including the HP Service Catalog and SRC
- My problem solving skills have as much to do with creativity and ingenuity as with technical ability

Certifications

- I am certified in the following areas:
 - *Service Manager 9*
 - *HP Certified Professional - Accredited Integration Specialist for HP OpenView Service Management and HP Service Manager 7 Implementation.*
 - *PMI Project Management Professional (PMP)*
 - *ITIL V3 Foundation in IT Service Management*
 - *ITIL V3 Intermediate certifications*